

# How to become a WNC Dementia Friendly Business or Organization



## **1** **COMPLETE APPLICATION & SUBMIT**

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Click here for application: <https://forms.gle/oJNxTvSkTPMcZPAn8> Complete and submit.

Or email your completed application to:  
[wncdementiafriendlycommunities@gmail.com](mailto:wncdementiafriendlycommunities@gmail.com)

Or mail completed application to:

Dementia Friendly Communities  
c/o Brooks Howell Home  
266 Merrimon Ave.  
Asheville NC, 28801

## **2** **TALK WITH OUR BUSINESS AMBASSADOR.**

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Once your application has been submitted you will receive a call to arrange training.

## **3** **COMPLETE EMPLOYEE CUSTOMER SERVICE TRAINING. COMPLETE CHECK SHEET.**

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Once initial training is completed, you and a business ambassador will review and complete a business/organization compliance check sheet.

## **4** **RECEIVE BUSINESS RECOGNITION & WINDOW DECAL.**

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After you complete the customer service training and address our check sheet concerns, you will be recognized as a Dementia Friendly Business or Organization.